



PUBLIC NOTICE

Release Date: November 25, 2020

SUPERIOR COURT OF
CALIFORNIA
COUNTY OF SAN BERNARDINO
247 West Third Street, 11th Floor
San Bernardino, Ca 92415-0302
www.sb-court.org

909-708-8747

Michael A. Sachs
Presiding Judge

Nancy CS Eberhardt
Court Executive Officer

INTERMITTENT ACCESS ISSUES TO ONLINE CASE MANAGEMENT SYSTEM

SAN BERNARDINO, CA—San Bernardino Superior Court (SBSC) is experiencing intermittent issues with its online Portal, which allows for public access to case management system information for criminal, traffic, small claims and landlord tenant case types. These issues have caused the system (Portal) to work slowly, causing delays, and in some instances requiring a system reset. Civil, appeals and quasi-criminal case types may also be effected starting November 16, 2020 when we transition onto our new case management system.

Users experiencing Portal issues are encouraged to check back frequently. To access your hearing date or calendar information for criminal, traffic small claims or landlord tenant (and civil, appeals and quasi-criminal cases starting on November 16, 2020), click <https://webaccess.sb-court.org/>. The website supports Microsoft Edge and Google Chrome browsers only. If typing the address into a browser Please include the "HTTPS://" at the beginning of the address.

To make a payment, please call (909)-481-4228 or (760) 241-9529 24 hours a day, use drop boxes, or by mail San Bernardino Superior Court, Attn: Financial Services, P.O. Box 15005, San Bernardino 92415-5005.

Thank you for your patience as we address this issue. For additional questions, please contact the district to which your case is assigned.